Dear Iowa Bar Association members and IowaDocs subscribers:

We write to update you on slight change to the way you will purchase and/or renew your subscription to lowaDocs in 2017. Please note this change only impacts how you purchase and update the software. You will still have access to the desktop program as you have for the past 18 years. Most current subscribers will not be affected by this change, but effective immediately, all new and renewal subscriptions to lowaDocs will be handled through HotDocs Market using your credit card. We are no longer able to accept checks for subscriptions to lowaDocs. If your credit card details are up to date in your lowaDocs account on HotDocs Market no action is required; your subscription will be automatically renewed.

With IowaDocs on HotDocs Market you can:

- Receive automatic updates to the content
- Ensure that you are using the most recent version of the forms
- Use the service on any web-enabled device (PC, Mac, iPad, etc.)

If you have not entered your credit card details yet, the following steps should be taken before December 31, 2016 to ensure your subscription to IowaDocs continues in 2017:

- 1. Visit <u>http://www.hotdocsmarket.com/</u>and select '<u>Sign In'</u>. If you have previously registered, enter your email address and password. If you have not registered, select "click here" to register and establish your account. Please use the email address on your lowaDocs license as it will automatically populate your subscription information.
- 2. Under 'My Account' (found in the upper right hand corner of the webpage), go to 'My Details' and select 'Update Card Details'.
- 3. A Subscription Details screen will open and you will see an option to 'Enter Payment Details'; click that link and update your business and billing address and credit card details. You then select the product you want the updated credit card information to apply to, i.e. lowaDocs.

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4. Then accept the terms and click the Submit Payment Details button at the bottom. Your subscription to IowaDocs will now be automatically renewed!

If you have additional questions regarding this process, the HotDocs Customer Service team is available to assist: support@hotdocsmarket.com or 844-536-4343.